

TERMS & CONDITIONS

PREMIUM HOSPITALITY PACKAGE TERMS AND CONDITIONS

1. The Private Suite and/or Open Box (Premium Facility) is made available to the Client as a fully serviced facility including ticketing, cleaning, security and catering. No food or beverages may be brought in to Optus Stadium by the Client or its guests.
2. Use of the Premium Facility is subject at all times to the Client and its guests' compliance with the Premium Hospitality Facilities – Terms and Conditions (optusstadium.com.au/wp-content/uploads/2018/05/Premium-Hospitality-Facilities-Terms-and-Conditions-May-2018.pdf), including the Conditions of Entry and the terms and conditions on which tickets are issued by the Hirer for an Event.
3. The Client must, and must require that its guests, behave in a responsible and considerate manner at all times, and will be solely liable for all of its and its guests' actions, including but not limited to actions arising from the consumption of alcohol.
4. The Client and its guests must comply with the directions of Optus Stadium at all times, including if required the directions of the Premium Facility attendants in relation to the responsible service of alcohol and the removal of guests from the Premium Facility and Stadium for improper, threatening or abusive behaviour.
5. Access to the Premium Facility will be given to the Client and its guests for the Event on presentation by each person of an admission ticket and any other such accreditation for the Event, which will be supplied by Optus Stadium to the Client approximately 2 weeks prior to the Event (subject to the Operator's receipt of payment of the Fee as set out above). The Client agrees that the tickets and/or accreditation must not be sold or transferred or provided (other than to the Client's guests) in any circumstances to any person, organisation, hospitality agent or other entity.
6. If the Premium Facility is not available for use for an Event, or a Hirer cancels or postpones an Event, the Operator will not be liable to the Client in any respect for any such unavailability, postponement or cancellation. The Operator will notify the Client, and the liability of Optus Stadium is limited, at Optus Stadium's option, to supplying the Client with access to the Premium Facility at a similar Event or refunding a pro-rata amount of the Payment for a cancelled Event.
7. The Client must ensure that the Client and every guest provided a ticket and/or accreditation by the Client does not: (a) sell the ticket and/or accreditation; (b) use the ticket and/or accreditation for advertising, promotional or other commercial purposes including public competitions and trade promotions; and/or (c) use the ticket and/or accreditation to enhance the demand for other goods and services.
8. The Client acknowledges possession, management and control of the Premium Facility remains vested in Optus Stadium at all times, and representatives of Optus Stadium will be entitled to enter the Premium Facility at all times (and carry out works and/or services in relation thereto if required).
9. The Client is responsible for the cost of all repairs or maintenance at the Premium Facility (including the replacement of lost or stolen items of property), in respect of any loss or damage caused by the acts or omissions of the Client or its guests.
10. The Client must not display any temporary or fixed signage, advertising, decorations or other materials of any kind to the exterior of the Premium Facility, or within the Premium Facility, without the prior approval of Optus Stadium which may be withheld by Optus Stadium at its absolute discretion. The Client acknowledges any unauthorised signage, advertising decoration or other materials will be removed by the Operator, at the cost of the Client.
11. Optus Stadium will be entitled to remove any items of property left at the Premium Facility by the Client or its guests at the conclusion of an Event. Any property so removed will be retained by Optus Stadium for a period of 30 days and thereafter will be deemed abandoned and may be disposed of by Optus Stadium at its absolute discretion without incurring any liability to the Client or any guest.
12. If the Client wishes to cancel its use of the Premium Facility for an Event it will be liable to pay the following cancellation fees: (i) cancellations outside of 14 days prior to an Event will incur a cancellation fee equal to 50% of a pro-rata amount of the Payment for the applicable Event, and (ii) cancellations 14 days or less prior to the Event will incur a cancellation fee equal to 100% of a pro-rata amount of the Payment for the applicable Event.

PRIVACY STATEMENT

We generally collect your personal information for the purposes of processing and administering your request/s which may include processing ticket requests. Unless you advise us otherwise we will also provide you with offers and information related to our products and services which we believe will be of particular relevance and interest to you and may also provide your information to sponsors and/or companies associated with Optus Stadium for the purpose of providing you with offers and information. For more information regarding our privacy policy please visit optusstadium.com.au.